

# Growing a Tech Team: Autonomy vs Anarchy

**Sofía LESCANO CARROLL**



@SofLesc



# Sofia Lescano Carroll

Senior Software Developer



Madrid

**ankorstore**

A collage of various retail items including a shopping basket, a handbag, sunglasses, a water bottle, and a candle. The items are arranged in a way that suggests a shopping experience. The text "We rewild retail" is overlaid in the center in a purple font.

**We rewild retail**

**2022**



We connect  
**300,000 independent retailers**  
with **30,000 brands across Europe.**

REGISTER



### Outstanding product selection

Shop nearly 2 million products from 30,000 curated brands across 28 countries in Europe

### Try new brands with ease

Place low minimum orders of £100, plus get free shipping on multi-brand orders over £300

### Buy now, pay later

Reduce your cash flow worries with our 60-day payment terms



# A growing team : new challenges

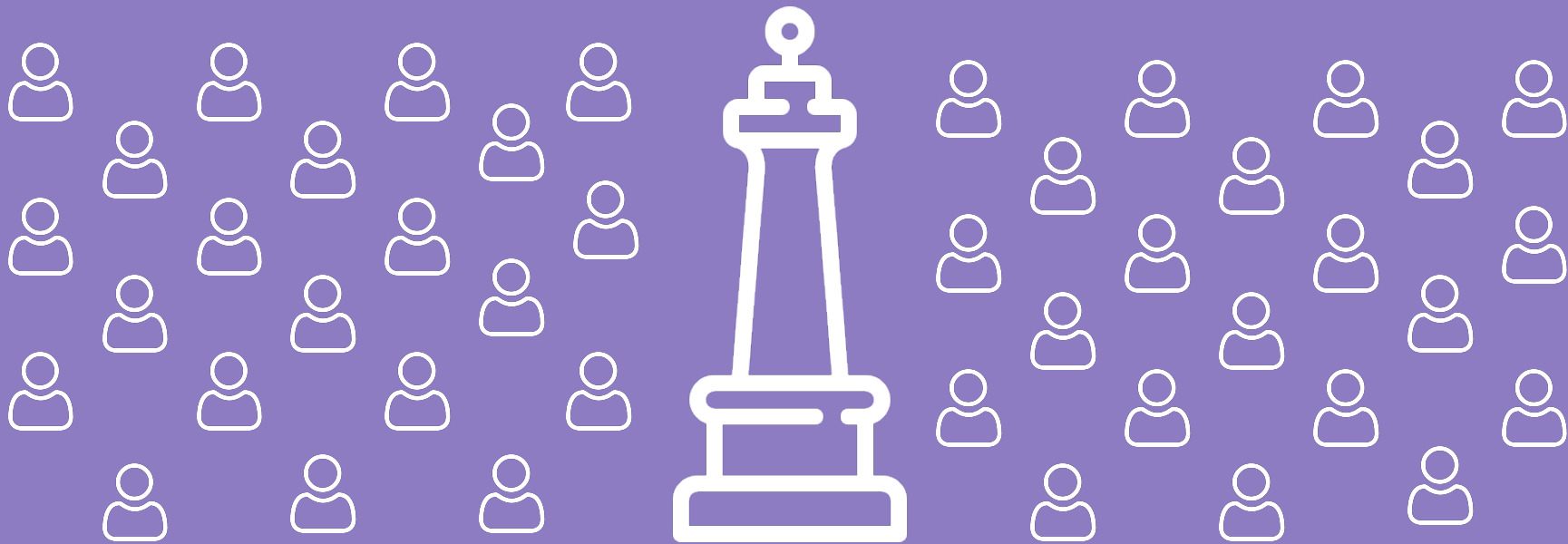


Product & tech nov'21

Product & tech nov'22



# Our stack: a monolith



# A growing team : new challenges



One team

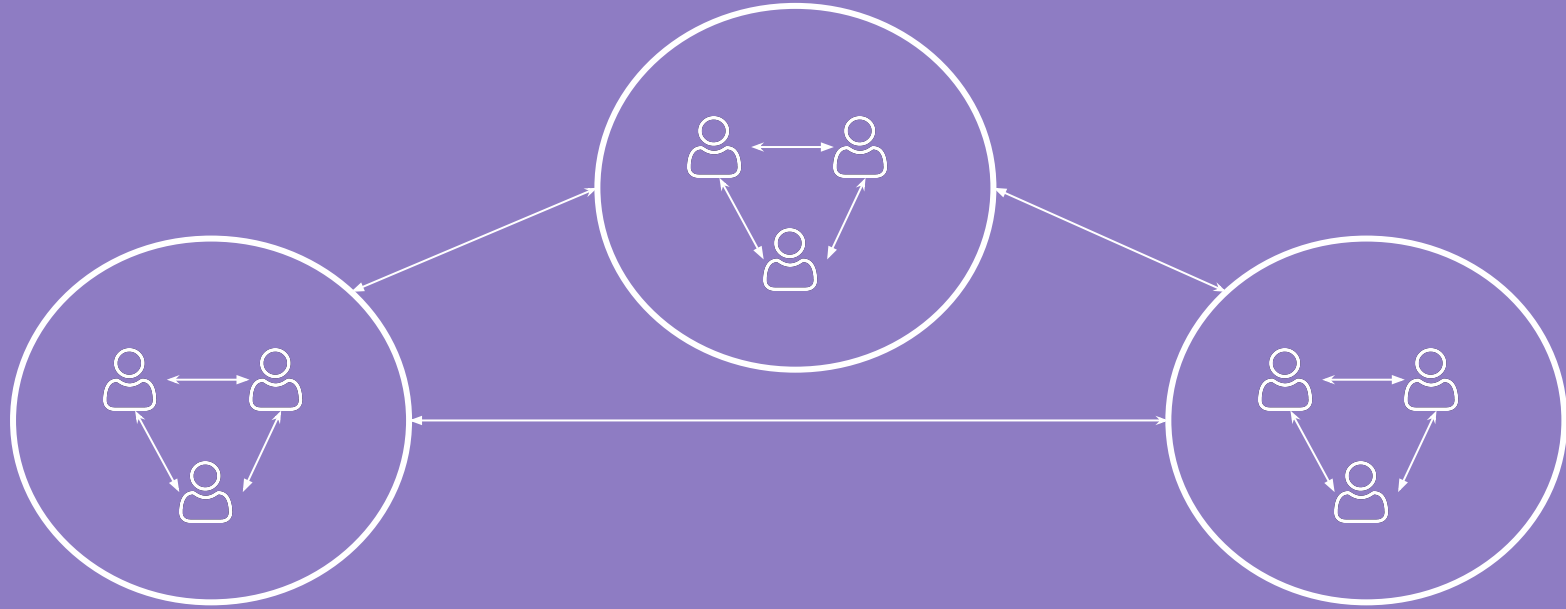
# A growing team : new challenges



**One bigger team**

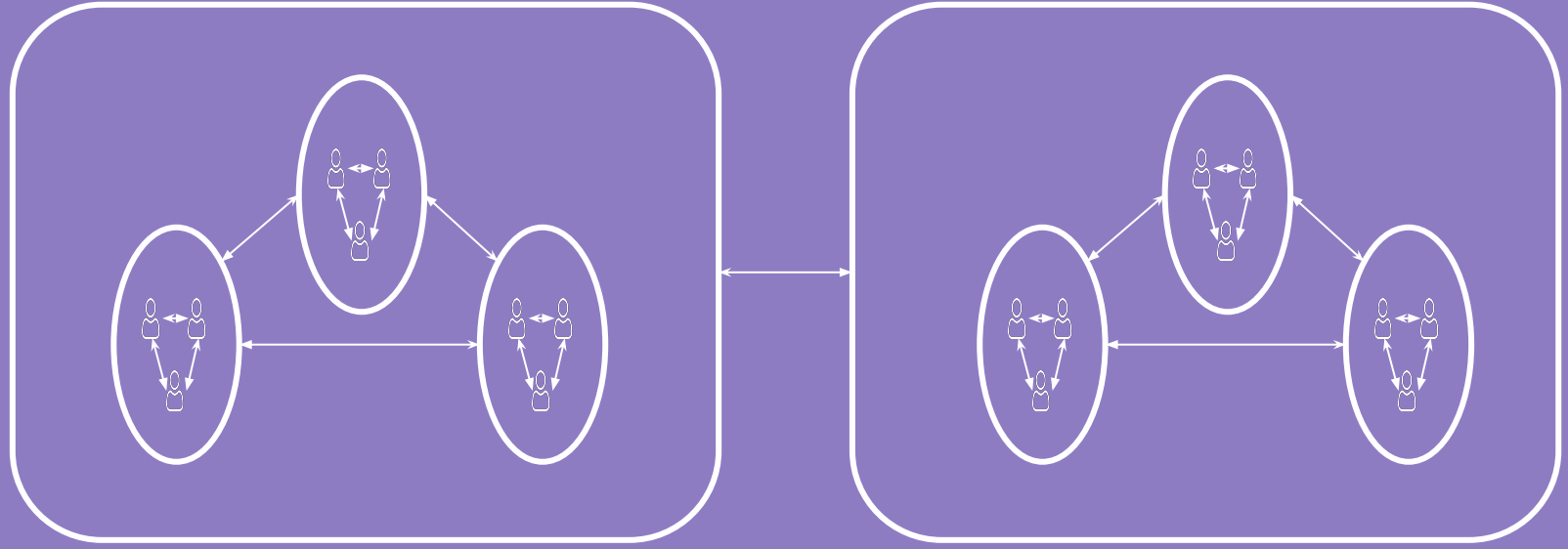


# A growing team : new challenges



**Multiple squads**

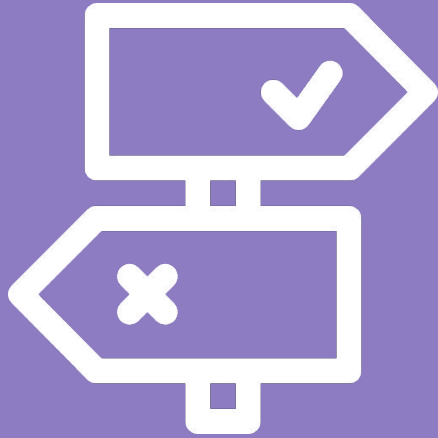
# A growing team : new challenges



**Multiple tribes**

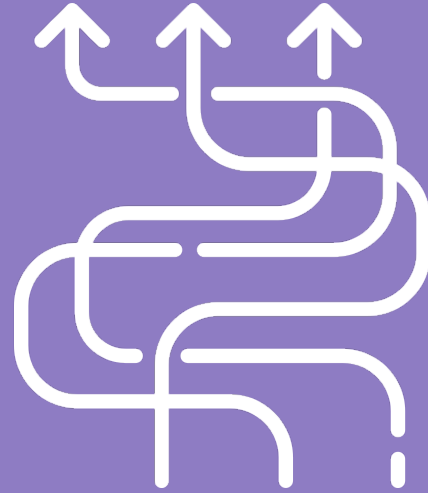
**As the team grows, the coordination  
problem grows. We need to  
coordinate initiatives and the tech  
stack across teams**

# A growing team : new challenges



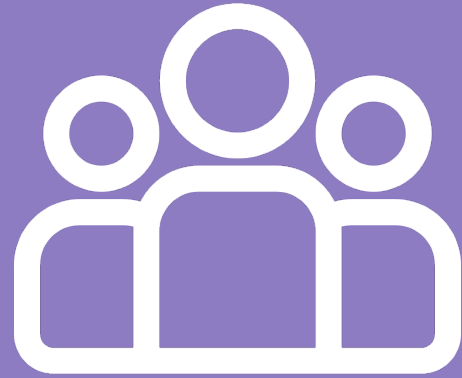
Autonomy

VS



Anarchy

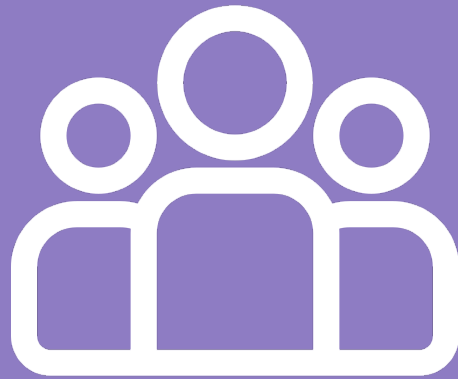
**Working as a team**



**Do you work in a team or do you work alone?**



**When we work alone we are in control of our choices**  
(and responsible for our bad choices)



When we work in a team, it **must** take precedence  
over our personal convictions



You know, I don't think there are good or bad technical choices. Me, if I had to sum up my life today with you, I would say that it is first of all choices.

## Example #1 ¶

Default configuration.

```
--- Original
+++ New
<?php

namespace Foo;
+use DateTimeImmutable;

-$d = new \DateTimeImmutable();
+$d = new DateTimeImmutable();
```

PHP CS Fixer

## Bracket Spacing

---

Print spaces between brackets in object literals.

Valid options:

- `true` - Example: `{ foo: bar }.`
- `false` - Example: `{foo: bar}.`

| Default           | CLI Override                      | API Override                              |
|-------------------|-----------------------------------|---|
| <code>true</code> | <code>--no-bracket-spacing</code> | <code>bracketSpacing: &lt;bool&gt;</code> |

Prettier

# Code styling



VS



Framework

**Should we create an interface when there is only one implementation ?**

**Should we suffix interfaces with "interface" ?**

**Interfaces**

Standards question - re interfaces, abstracts and traits:

1. PSR by-laws (class names with `Interface` / `Trait` suffix and `Abstract` prefix), or
2. behavioural design (essentially without them)?

Asking as we have mix of both in our code:

- interfaces - 48 with `Interface` suffix, 23 without,
- abstracts - 19 with `Abstract` prefix, 46 without,
- traits - 34 with `Trait` suffix, 2 without.

Should we decide on a common approach?

# Interfaces

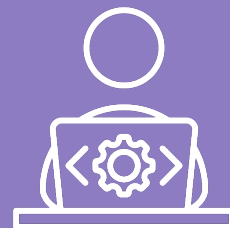
There is no universal truth, there are choices (standards, best practices, company guidelines, etc.). The choices are made for the good of the collective beyond individual sensitivities.

# Our organisation

# Our teams



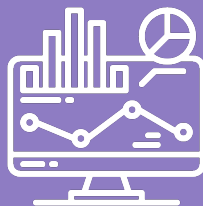
Engineering manager



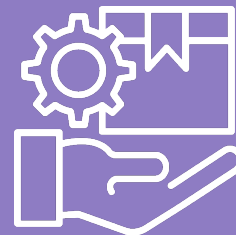
3-8 Software  
Engineers (BE & FE)



Product designer



Data engineer



Product manager

Functional perimeter



## Our objective

# Sustainably deliver business value



Engineering



Product

The Product Manager is largely responsible for “What to do”,  
and the rest of the team is responsible for “How to do it”.

Our guidelines

Engineering principles  
&

Software architecture principles

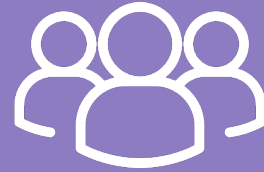
# Engineering principles



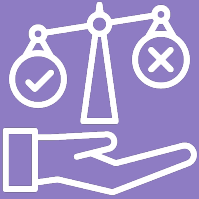
**Safety**



**Transparency**



**Small long-lived  
squad**



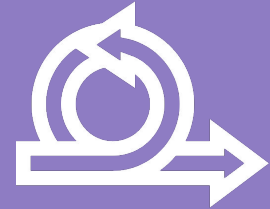
**Autonomy**



**Collaboration**



**Self-organization**



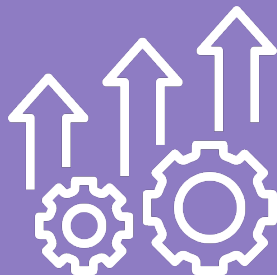
**Iterative process**

**Engineering principles**

# Software architecture principles



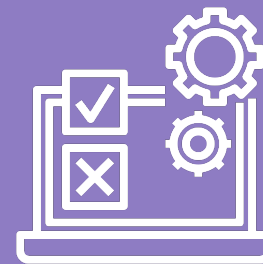
Data privacy



Always improve



Environment parity



Testing



Localisation



Documentation



No deviant system  
behaviour

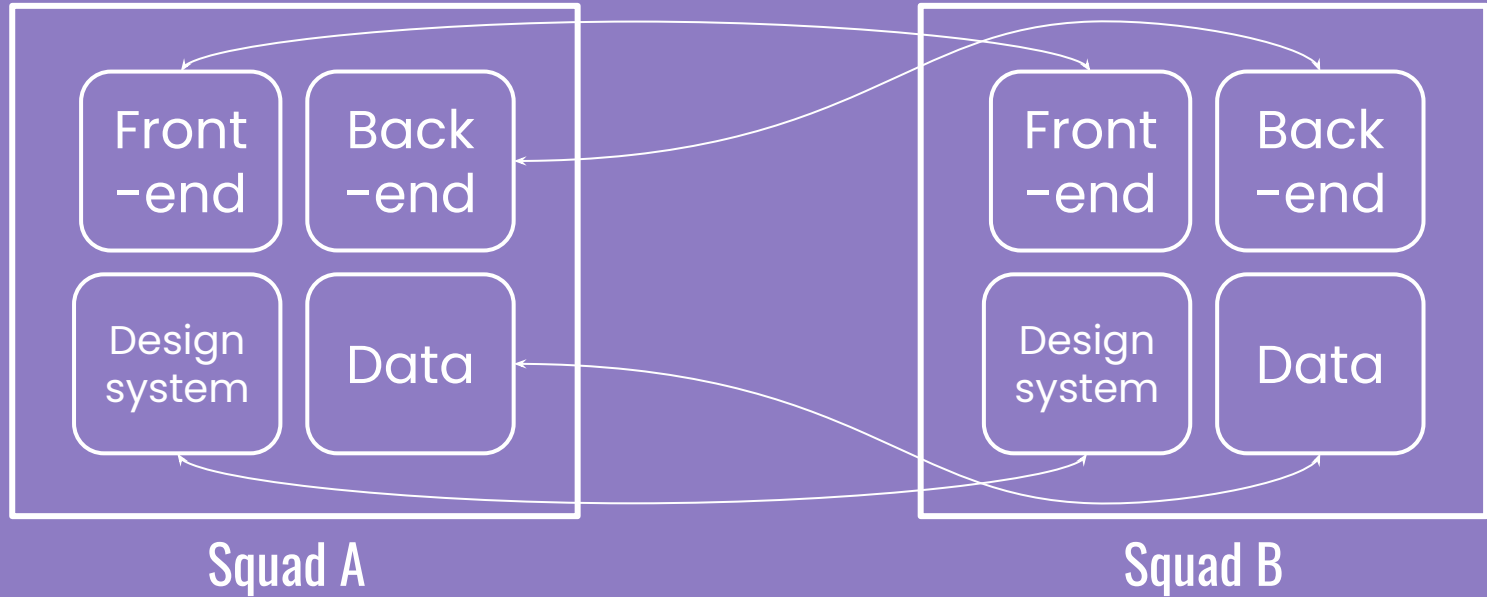


Disposability

# Software architecture principles

# Request For Comments & Communities of Practice

# RFC & CoP



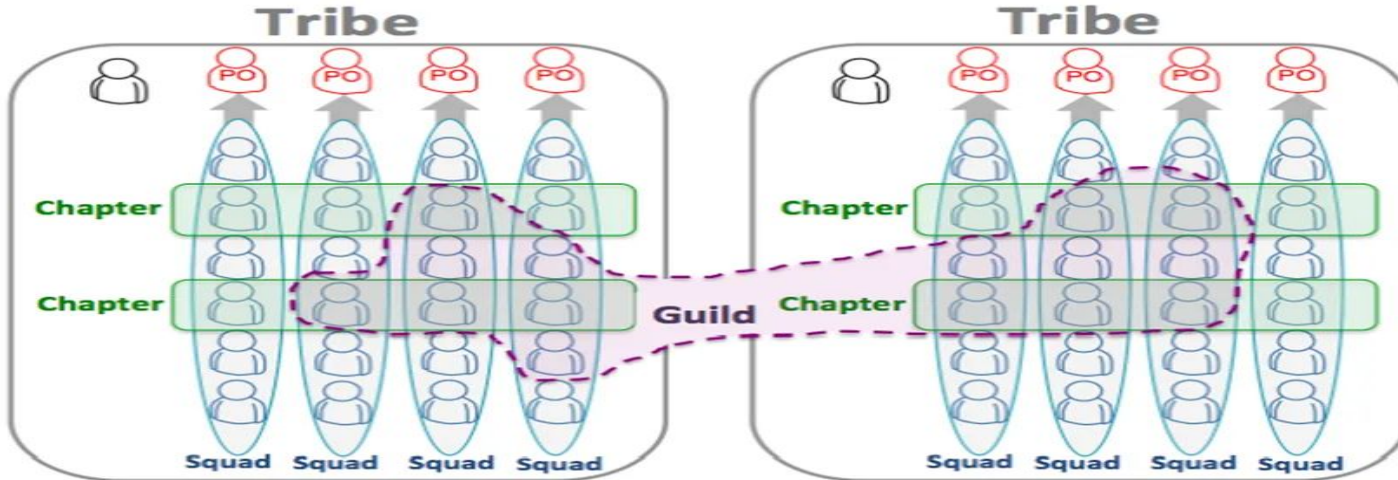
Coordination between layers



# RFC & CoP

## Scaling Agile @ Spotify with Tribes, Squads, Chapters & Guilds

Henrik Kniberg & Anders Ivarsson  
Oct 2012



Coordination between layers

# RFC & CoP



Alignment



Volunteer



Open to everyone



Cross-squads

# RFC & CoP



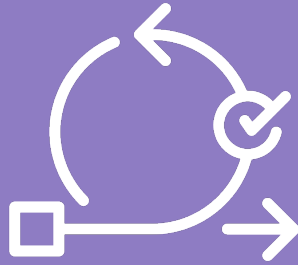
**If you do not participate, decisions will be  
made without you**

**Request for comments**

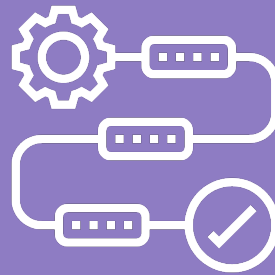
# Request for comments



Decide  
together



Simple and  
iterative



Widely used  
process



Participation is  
encouraged

**Request for comments : structure**

# Request for comments

**php** Login Register

start › rfc › true-type

**PHP RFC: Add true type**

- Version: 0.2
- Date: 2022-04-7
- Author: George Peter Banyard, ✉ [girgias@php.net](mailto:girgias@php.net)
- Status: Accepted
- Target Version: PHP 8.2
- Implementation: 🌐 <https://github.com/php/php-src/pull/8326>
- First Published at: 🌐 <http://wiki.php.net/rfc/true-type>

🔍 ⌚ 🔗 ⬆

- Title: short and clear
- Theme : Frontend, Backend, Coding Rules ...

# Request for comments

## Introduction

PHP now has support for [null and false as standalone types](#). However, `true` which is the natural counter part of `false` does not even exist as a type.

The motivation in the [Union Types 2.0 RFC](#) to include `false` but not `true` was:

While we nowadays encourage the use of `null` over `false` as an error or absence return value, for historical reasons many internal functions continue to use `false` instead. As shown in the statistics section, the vast majority of union return types for internal functions include `false`.

A classical example is the `strpos()` family of functions, which returns `int | false`.

While it would be possible to model this less accurately as `int | bool`, this gives the false impression that the function can also return a true value, which makes this type information significantly less useful to humans and static analyzers both.

For this reason, support for the `false` pseudo-type is included in this proposal. A `true` pseudo-type is not part of the proposal, because similar historical reasons for its necessity do not exist.

- Summary:
  - What is the problem to solve?
  - What are the risks for the company if this problem is not solved?



# Request for comments

## Proposal

Add support for using `true` as a type declaration, wherever type declarations are currently allowed. The `true` type does not allow coercions, exactly as how the `false` type currently behaves.

```
class Truthy {  
  public true $truthy = true;  
  
  public function foo(true $v): true { /* ... */ }  
}
```

- Proposal:
  - one or more
  - detailed : what ? how ? risks?



Try not to be **biased** when describing the solutions

# Request for comments

## Proposed Voting Choices

As per the voting [RFC](#), a yes/no vote with a 2/3 majority is needed for this proposal to be accepted.

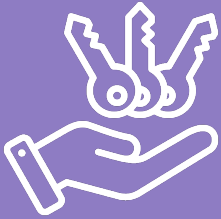
Voting started on 2022-05-29 and will end on 2022-06-12.

| Accept Add true type RFC?                 |                                     |                          |
|---|-------------------------------------|--------------------------|
| Real name                                 | Yes                                 | No                       |
| <a href="#">aaronjunker</a> (aaronjunker) | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <a href="#">alec</a> (alec)               | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <a href="#">asgrim</a> (asgrim)           | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <a href="#">ashnazg</a> (ashnazg)         | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <a href="#">brzuchal</a> (brzuchal)       | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <a href="#">crell</a> (crell)             | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <a href="#">dams</a> (dams)               | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| <a href="#">danack</a> (danack)           | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

- Vote system

**Request for comments : key actors**

# Key actors in an RFC



Owner(s)



Voters



Participants



Committee

# Key actors in an RFC : owner(s)



Write RFC



Answer  
questions



Organise extra  
discussions

# Key actors in an RFC: participants



Review



Help improve

# Key actors in an RFC: voters



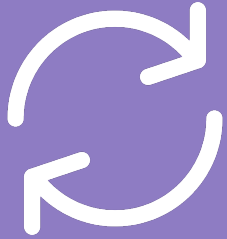
Read final RFC



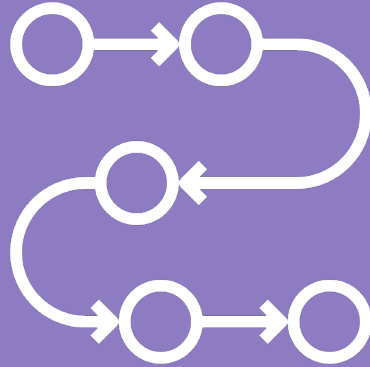
Vote



# Key actors in an RFC: comitee



Rotates



Ensure the RFC  
goes forward



Avoid bias



Assess impact

# Key actors in an RFC: comitee



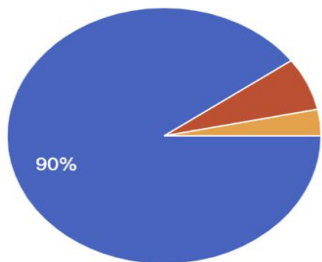
Select and RFC assignee

# RFC examples

- Translation key convention
- Public Webhooks system
- Git commit messages convention
- External API architecture

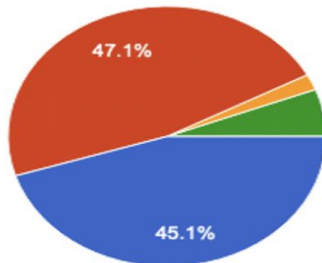
# RFC examples

## Translation key convention



- I agree with the new convention.
- I'm against this convention
- Abstain (I don't wish to vote or have no preference).

## Git commit messages convention



- Solution #1 - Conventional Commits
- Solution #2 - Lightweight Conventional Commits
- None of the above (I don't agree with any solution)
- Abstain (I don't wish to vote or have no preference)

# RFC examples: git commit messages

## Convention:

```
<type>: <commit message>  
  
<commit message body>
```

## Possible values for <type>:

```
feat:    A new feature  
fix:     A bug fix  
docs:   Documentation only changes  
style:  Changes that do not affect the meaning of the code (white-space, form  
refactor: A code change that neither fixes a bug nor adds a feature  
perf:   A code change that improves performance  
test:   Adding missing tests or correcting existing tests
```

## Example:

```
feat: Add conventional commits  
  
Added conventional commits for readability, changelog and improvement of the rel
```

# Community of Practice

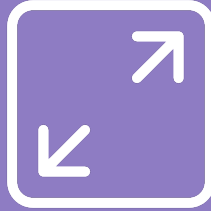
# Community of Practice

Set of people that share a  
concern or a passion for  
something they do and learn  
together how to do it better

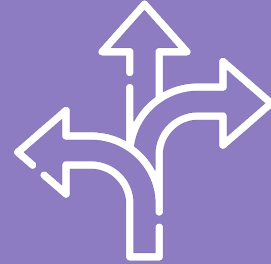
# Community of Practice



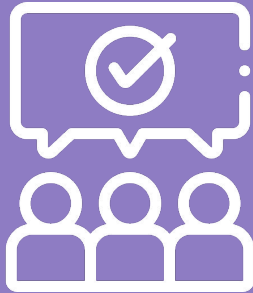
Light-weight



Adaptive



Flexible



Consensus driven



Open to non-technical topics



# Community of Practice

Backend

DDD

Testing

Front-End

DevOps

Design system

Engineering Manager

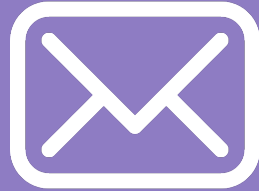
# Community of Practice



Documentation



Recurring meetings



Contact point



Asynchronous discussions

# Community of Practice

Tiny (1 ~ 10) : no structure

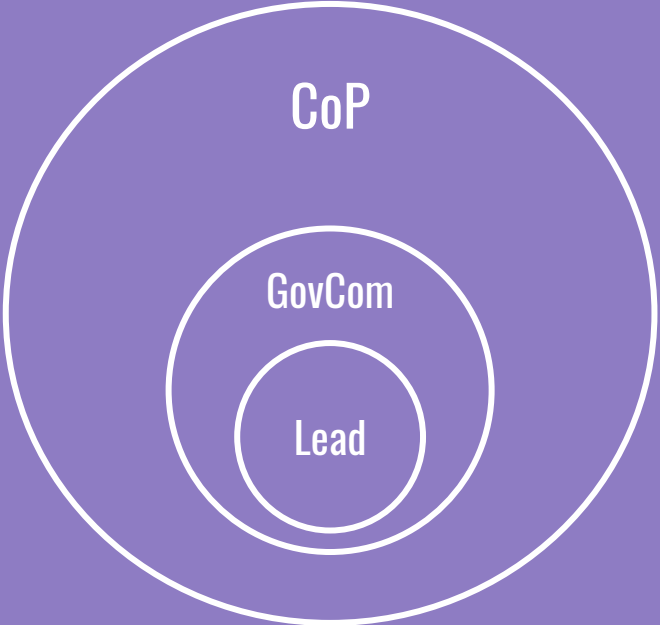
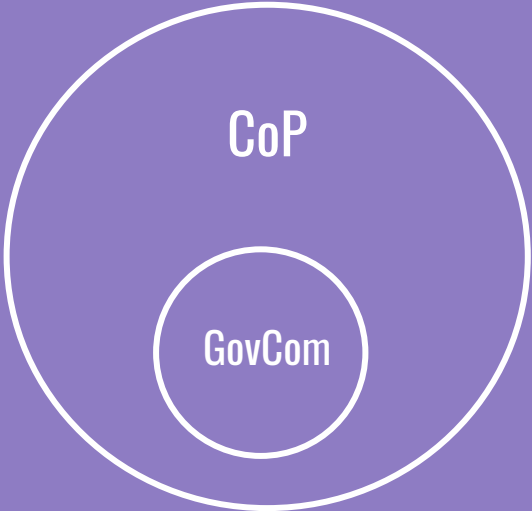
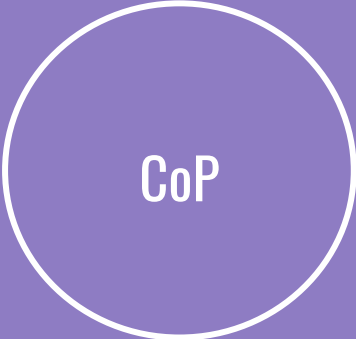
Small (10 ~ 25) : community of practice

Medium (25 ~ 50) : CoP + governance committee

Large (50 ~ 100) : CoP + GovCom + lead

Extra large (100+) : split into smaller groups

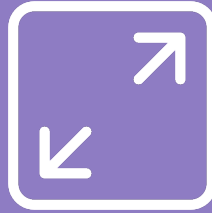
# Community of Practice



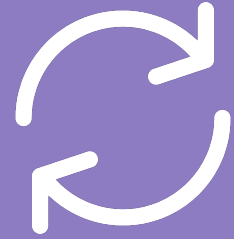
# Community of Practice: GovCom



Volunteers



~10% CoP



Rotate



Recurring  
meetings



Asynchronous  
discussions

# Community of Practice: GovCom



Manage agenda



Negotiate with  
hierarchy



Lead the CoP



Decision making



Moderate discussion

# My experience in the Backend CoP

# Backend Chapter

---



Coffee with a staff engineer



# Community of Practice: Backend



1H every two weeks



Online meeting



Everyone can  
bring a subject

# Community of Practice: Backend



Share knowledge



Ask for feedback



Discuss new ideas

# Community of Practice: Backend



Learn



Explore creativity



Take part in decisions



# Challenges

# Challenges



RFC adoption



Features VS CoP/RFC



Find volunteers



**“Looks nice, but this is not possible!”**



**Risks**

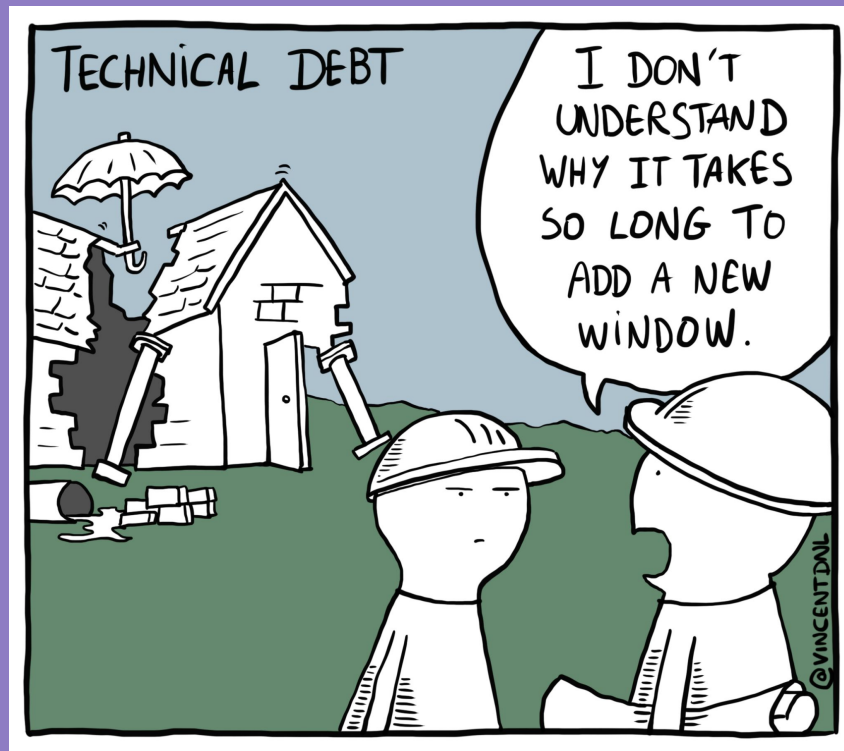
# Risks



@Dilbert\_daily



# Risks



@VINCENTDNL

“Technical debt is the implied cost of additional rework caused by choosing an easy solution now instead of using a better approach that would take longer.”

**Wikipedia**

“Analogous with monetary debt,  
if technical debt is not repaid, it  
can accumulate *interest*,  
making it harder to implement  
changes.”

**Wikipedia**

**“Technical debt is like when you want to cook dinner but first you have to do the dishes from the night before”**

Olivier Mansour - Former Manager

**@SofLesc**



How to: tips

# How to: win trust of stakeholders



**Understand the  
stakes**

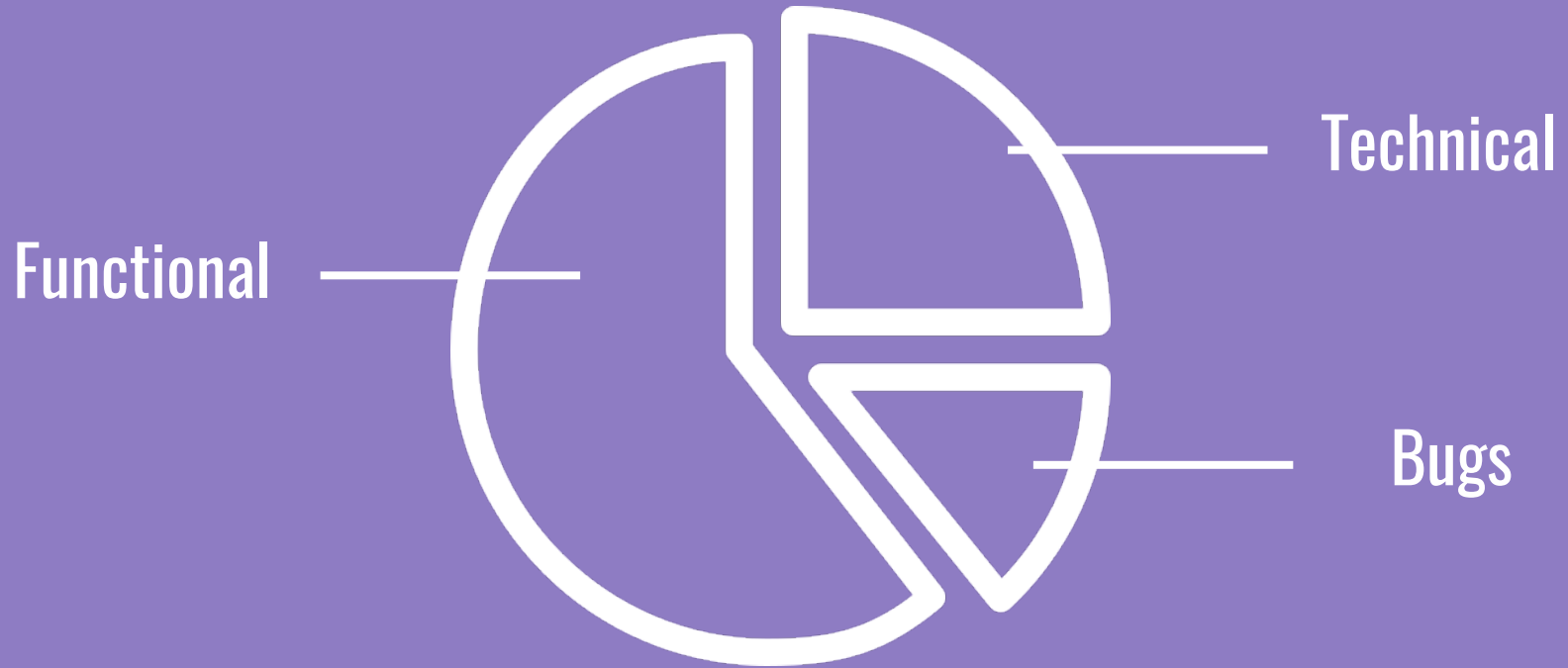


**Be transparent**

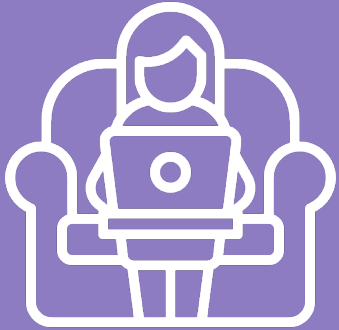


**Define engineering  
principles**

# How to: measure time spent



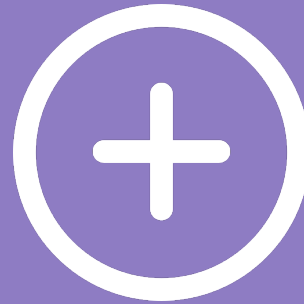
# How to: see the benefits



Working comfort



Platform stability



Add new features  
faster



Learn from each  
other



# How to: make it your own way



Find your own recipe



Iterate

Uniconlabs

Eucalyp

Th studio

Freepik

Dimitri13

Noomtah

Bomsymbols

Phansan

Pixel  
perfect

Good ware

Thank you !



Zaenul Yahya

Turkkub

Maxim Basinski

Vectorsmarket15

Monkik

Premium

Fjstudio

Icons made by the artists mentioned, from [www.flaticon.com](http://www.flaticon.com)



Thank you !

# Growing a Tech Team: Autonomy vs Anarchy

**Sofía LESCANO CARROLL**



@SofLesc



**#fullRemote #PHP #Laravel #lifeInSpain #startup**